Frequently Asked Questions

Q.	What gas monitor is being used in the X-Site Live kit?

A.	The Dräger X-am 8000 monitor is being used. Order the monitor based on configurations within our price list under one part number and then add the X-site Live kit under its part number.

Q.	What is a Gateway?

A.	The Gateway integrates all elements of sensor data acquisition, analysis, display and transmission into a single self-contained portable enclosure. Analysis and display is achieved through the Gateway's integral Windows 10 computer running the Meter Applications and/or other federal/commercial software tools including EPA's Viper.

Q.	What is the MultiMeter Viewer?

A.	The MultiMeterViewer Is a comprehensive tool that consolidates live data from the X-Site Live Meter Applications and displays this as virtual instrument faceplates and/or in an Emergency Operations Center map view showing the instrument's location, alarm status and other meta data. The Viewer functions as an instant command center, displaying data and providing both audible and visual alarms. A geographical information system (GIS) interface provides instrument information including tracking and survey information as map layers. The MultiMeterViewer provides an extension to our X-Site Live Meter Applications allowing Subject Matter Experts, Incident Commanders and Safety Professionals the ability to instantly view and share field instrument data.

Q.	What is a SmartDevice?

A.	A smart device is an electronic device, generally connected to other devices or networks via different protocols such as Bluetooth, NFC, WiFi, 3G, etc., that can operate to some extent interactively and autonomously.

Q.	What device is being used for the detection of radiation?

A.	The Mirion AccuRad™.

Q.	What is FirstNet?

A.	The FirstNet mission is to deploy, operate, maintain, and improve the first high-speed, nationwide wireless broadband network dedicated to public safety. This reliable, highly secure, interoperable, and innovative public safety communications platform will bring 21st century tools to public safety agencies and first responders, allowing them to get more information quickly and helping them to make faster and better decisions.

	This powerful broadband LTE network allows first responders and other public safety personnel to send and receive voice, data, video, images, and text without concerns about network congestion. The FirstNet network offers guaranteed priority and preemption when they're needed.

Q.	What is the FirstNet Subscription?

A.   Like a standard cellular subscription, a FirstNet subscription allows the first responder to access the FirstNet network.

Q.   Is the FirstNet Subscription Required?

A.   No, the system can be configured to work with a standard cellular subscription or connect just via Wi-Fi.

Q.   Does the system still work without a FirstNet subscription?

A.   Yes, but capabilities will be reduced without a direct cellular connection to the Internet.

Q.   How can I purchase a FirstNet subscription?

A.   Through an authorized FirstNet dealer

Q.   What pluming capabilities are in the system software?

A.   The MulitMeter Viewer application has a specialized pluming capability for use with pre-mapped areas, which considers terrain and all building structures in the area. Data can be pushed out from the application in CAP (Common Alerting Protocol) formats for use in other pluming software such as Cameo's Aloha®.

Q.   Are there distance limitations between the X-Site Live kit and the central monitoring computer?

A.   No. The system is a web-based application so anywhere there is access to the Internet the data from the monitoring devices can be seen.